



## GENERAL CONDITIONS OF SALES

### 1. CUSTOMER COMMITMENT

A rental structure (mobil-home, canvas bungalow, etc.) is rented by name and cannot under any circumstances be sublet. Any person not registered on the seasonal rental contract will be considered as a visitor. The CUSTOMER has read the rules of procedure and undertakes to respect them throughout the duration of their stay.

### 2. Management of check-in and check-out

Check-in are between 4PM and 6PM for locations. In case of late check-in, the customer must contact the reception on the day of his arrival. Rentals are kept for 24 hours after the scheduled date of arrival of the CUSTOMER. After this period, they cease to reserve and the entire cost of the stay will be withheld from the customer. Check-out are scheduled between 8AM and 10AM by appointment at the camping reception.

### 3. Rental Payment

The reservation only becomes effective after receipt of the deposit corresponding to 30% of the total amount of the stay. The amount of the stay is fully due no later than one month before the date of arrival. No reduction will be granted in the event of late arrival or early departure.

### 4. Expenses

The price of the stay includes electricity, water, and gas charges. Tourist taxes are extra.

### 5. Inventory

Le campsite must provide the accommodation in accordance with the description and in a good state of hygiene and cleanliness. The CUSTOMER must return it in the same condition. Each accommodation is equipped with crockery, indoor and outdoor furniture, bedding, except for sheet and household linen (surcharge). It is agreed that an inventory and an inventory of fixtures (furniture, equipment and kitchen utensils) are carried before the entry and at the time of the CUSTOMER's check-out. The CUSTOMER must report any anomaly to the campsite before the morning after his arrival.

### 6. Guarantee

A security deposit is provided:

- A security deposit is set at 100€ (for three-bedroom accommodation) and 60€ (for one or two-bedroom accommodation), which is intended to cover damage or damage caused to rented objects and places as well as the various charges and possible consumption, and to cover cleanliness defects.

They are paid when the keys are handed over. They are returned in the event of departure during open hours at the end of the stay; or within a week in the event of departure during non-working hours; subject to any deduction of damage assessed at their replacement at the market price for new equipment.

If the amount of damage is greater than the security deposit, the customer will be liable to the CAMPSITE for the additional amount necessary to replace the various damaged materials.

### 7. Assurance

The responsibility of the campsite is not engaged in the event of theft, loss or damage of any kind during the duration of the stay. The CUSTOMER must provide proof,

on simple request from the Campsite, that his multi-risk home contract is up to date with the payment of the contributions and includes a holiday travel clause, covering the risks « fire and water damage », for which he could be held responsible. If this is not the case, the CUSTOMER may request either an extension from his insurer, or specific insurance for the duration of the stay.

### TERMS OF CANCELATION

In case of cancellation at the initiative of the CUSTOMER, the latter will remain indebted to the CAMPSITE : (1) an amount equal to 30% of the full cost of the stay excluding tourist taxes, if the CUSTOMER cancels more than 30 days before the schedule date of arrival; (2) an amount equal to 10% of the full cost of the stay excluding tourist taxes, if the CUSTOMER cancels less than 30 days before the schedule date of arrival.

These conditions do not apply if the customer has opted for one of the following guaranteed offered at the time of booking:

- Flexible Stay guarantee: In these case, the CUSTOMER can modify the dates of his stay until 1 month before his schedule arrival date. His deposit is kept and reusable if the new stay is rescheduled within 12 months of the end date of the initial stay. These conditions apply subject to availability and subject to adjustment to the price of the new schedule stay. The amount of this guarantee is indexed to the cost of the stay, around 2% of the total cost of the stay, excluding additional tax and supplements. The CUSTOMER does not have to present proof to benefit from this guarantee.

- Cancellation guarantee: In this case, the CUSTOMER has the possibility to modifying his stay without proof and without refund according to the same conditions provided for by the "Flexible Stay Guarantee". The CUSTOMER has also the possibility to cancel his stay up to 48 hours before his schedule date of arrival only on presentation of proof (medical certificate, death certificate etc.), with the possibility of being fully reimbursed or of postponing his stay. The amount of his guarantee is indexed to the cost of the stay, around 3,5% of the total cost of the stay, excluding additional tax and supplements.